

# CRASH SCENE

Always remember to call 000 in case of an emergency

## IF EVER IN DOUBT CALL TRIPLE ZERO (000)

### REMEMBER TO REMAIN CALM AND STATE CLEARLY THE EMERGENCY

When faced with an emergency situation, follow the guidelines below. Remember to start each situation the same way, so reacting to an emergency becomes second nature to you! Seconds can count!

#### STEP 1

##### ARRIVING AT A SCENE

- Shield the scene from oncoming traffic with your vehicle (use hazard lights)
- Assess the area for any immediate danger to yourself or the injured (leaking fuel, down powerlines)
- Assess the injured (number & severity of injuries)

##### Be mindful of or avoid:

- Bodily fluids (Blood, Saliva etc.)
- Burns to the body
- Back or Neck injuries
- Fumes & possible explosions

#### STEP 2

##### CALLING 000

- Call Triple Zero (000)
- Once transferred to the correct department give the operator information about your location, number of injured and suspected severity of the injuries
- Leave a contact number with the operator in case emergency services need to contact you

##### Remember to:

- Be clear and concise with the hospital operator
- Keep a phone near you
- Keep calm and collected

#### STEP 3

##### WAIT FOR PARAMEDICS

- When providing initial medical help always consider possible spinal and neck injuries (do not move if this is suspected!)
- Provide mental support to the patient to keep moral high
- Monitor the injured conditions

##### Be Ready:

- Alert paramedics to most critical casualties first, then the rest
- If the injured are conscious enquire what assistance they need (provide where possible)